



March 20, 2009

**JD Edwards EnterpriseOne and JD Edwards World Customers
Gain Access to New Reporting Standard with Best-in-Class Oracle BI Publisher**

Dear JD Edwards EnterpriseOne and JD Edwards World Customers,

As part of Oracle's ongoing efforts to deliver best-in-class applications and technologies to our customers, Oracle has conducted a detailed review of JD Edwards' products' reporting capabilities to determine the strategic direction for reporting in JD Edwards. This review identified opportunities to simplify and improve reporting in JD Edwards in the areas of user driven reports and content rich reports. Following this review, Oracle has expanded the current JD Edwards products' reporting capabilities by integrating with Oracle BI Publisher and Oracle is pleased to announce licensing changes that will enable all JD Edwards EnterpriseOne and JD Edwards World customers to leverage the power of Oracle BI Publisher.

Product and Policy Changes Effective March 19, 2009

- All licensed JD Edwards EnterpriseOne and JD Edwards World customers current on technical support receive restricted use licenses to Oracle BI Publisher at no additional cost.
- Restricted use of Oracle BI Publisher includes the following abilities to publish and/or view:
 - Shipped Oracle BI Publisher reports (layout changes are permitted),
 - Shipped or newly created Oracle BI Publisher reports that are modified to access data from the existing, non-customized, Oracle applications schema.

Please find additional information about Oracle BI Publisher licensing for JD Edwards on [My Oracle Support \(Metalink\)](#)

- Oracle will no longer deliver Business Objects Enterprise and Crystal Reports for JD Edwards EnterpriseOne and JD Edwards World to new customers.
- Oracle will provide Premier Support for Business Objects Enterprise and Crystal Reports for JD Edwards EnterpriseOne and JD Edwards World through August 1, 2010; after August 1, 2010, Oracle will provide Oracle Sustaining Support for Business Objects Enterprise and Crystal Reports for JD Edwards EnterpriseOne and JD Edwards World. This applies to these components:
 - Crystal Enterprise for JD Edwards EnterpriseOne
 - Crystal Reports for JD Edwards EnterpriseOne
 - Crystal Enterprise for JD Edwards World
 - Crystal Reports for JD Edwards World



- erpDirect Driver for Crystal Reports for JD Edwards World
- erpDirect Driver for Crystal Enterprise for JD Edwards World

These changes apply to licenses for Business Objects Enterprise and Crystal Reports for JD Edwards EnterpriseOne and JD Edwards World that were included with the purchase of licenses for JD Edwards EnterpriseOne and JD Edwards World and to any additional licenses purchased for Business Objects Enterprise and Crystal Reports for JD Edwards EnterpriseOne and JD Edwards World.

Better Reporting with Oracle BI Publisher

Oracle BI Publisher expands your reporting capabilities for JD Edwards EnterpriseOne and JD Edwards World. With Oracle BI Publisher, you gain a best-in-class standard reporting solution for:

- Rich content and high fidelity format reporting
- JD Edwards data output via alternate delivery channels
- Ad-hoc end user report generation
- A focused platform for extending JD Edwards capabilities for Oracle BI Publisher through a continuation of tooling enhancements and, development and delivery of prepackaged templates for additional JD Edwards' data.

Valuable Information and Additional Resources

A FAQ containing detailed information about this announcement is available at [My Oracle Support \(Metalink\)](#). Please refer to this document or contact your Oracle Account Sales Manager for additional information.

Whether you are a long time or a new JD Edwards EnterpriseOne or JD Edwards World customer, you can be assured that Oracle is dedicated to meeting your ERP needs. I sincerely appreciate the trust our customers place with us to provide software that runs their organizations every day. My team truly looks forward to working with you and supporting your ongoing business needs for years to come.

Sincerely,

Lenley Hensarling
Group Vice President and General Manager
JD Edwards

The above is intended to outline our general product direction. It is intended for information purposes only and may not be incorporated into any contract. It is not a commitment to deliver any material, code, or functionality, and should not be relied upon in making a purchasing decision. The development, release, and timing of any features or functionality described for Oracle's products remains at the sole discretion of Oracle.